



ORDER DETAILS			
ORDER NUMBER		ORDER DATE	
		RETURNS DATE	

CUSTOMER DETAILS			
FULL NAME		EMAIL	
CONTACT NUMBER(S)			
ADDRESS DETAILS			

RETURNED ITEMS					
ITEM NAME	SIZE	QUANTITY	EXCHANGE SIZE	REFUND(✓)	REASON FOR RETURN

NEED TO RETURN AN ITEM?  
IT'S EASY, BUT YOU MUST INCLUDE THIS  
RETURNS FORM WITH YOUR ITEM.

As long as your item is unworn, unused and still has the tags intact, we will happily exchange or refund your item if returned to us within 30 days from the day you received it. All items will be thoroughly inspected on return. We will aim to dispatch your exchanged item and/or issue your refund within 14 days after receiving your item. You will be responsible for paying postage costs associated with returns under this policy. Products returned under this policy must be sent by recorded, signed for delivery to the following address:

baby esmée, 14 Ord Avenue, Blackpool, Lancashire. FY4 4DW.

OFFICE USE ONLY	INITIAL	DATE
ORDER CHECKED		
REFUND ISSUED		
EMAILED CUSTOMER		
FAULTY LOGGED		
EXCHANGE PICKED		
EXCHANGE SENT		